



MID-AMERICA ORTHOPEDICS KC IS JOINING SANO ORTHOPEDICS

www.SanoOrthopedics.com/MAO

Why is MAO joining Sano?

Sano and Mid-America Orthopedics KC share the same interest in bringing better musculoskeletal health to our patients. By joining Sano, MAO will be well-positioned to improve access to care and increase the breadth of care to our patients. With a bigger team to support your healing, MAO joining Sano will allow for more specialties and services and deliver easier access with 5 clinic locations, including walk-in clinics.

Read the press release at www.sanoorthopedics.com/mao-joins-sano.

What number do I call to make an appointment?

- Prior to November 1, to make an appointment with existing MAO-KC physicians, please call 913-232-9846.
- After November 1, please call Sano Orthopedics main line at 816-525-2840 to schedule physician and physical therapy appointments. The existing MAO phone numbers will also transfer to the new Sano Orthopedics appointment phone.

Our team is here to help you have a smooth transition and happy to answer any questions you may have.

Why do I need to complete new paperwork?

Since Mid-America Orthopedics KC is joining Sano Orthopedics November 1st, all patients legally need to review and accept Sano Orthopedics patient authorization forms to be treated. As a different organization, this authorizes your existing MAO providers to treat you as Sano providers. View Sano patient forms at www.sanoorthopedics.com/patient-forms

Where do I pay for my statement?

If you are a new patient November 1st or later, you will receive statements only from Sano Orthopedics. Sano is an electronic office and sends initial statements electronically via SMS and patient portal. You will be able to pay your bill online on our website at www.sanoorthopedics.com/paybill.

For visits and treatments prior to November 1st, you will receive billing statements from Mid-America Orthopedics KC. Please call (913) 499-7532 for questions about these statements. If you have visits before and after November 1st, you will receive statements from both practices.

Who do I call for questions about my bill?

For visits and treatments prior to November 1st, you will receive billing statements from Mid-America Orthopedics. Please call (913) 499-7532 for questions about these statements. For visits and treatments on November 1st or later, please call Sano Orthopedics billing department at 816-525-2840 option 3 to talk to a billing representative.

Will I still be able to schedule with my MAO Physician and Providers?

You will continue to receive high quality care where and with whom you would like to see. All MAO physicians, except for Dr. Yager who is moving out of state, will retain their existing clinic locations and availability. Dr. Yager's last day is Oct 1, but we have 5 other sports medicine physicians available to service you. Additionally, Sano has a Spine Surgeon, Hand Surgeon, and Hip Surgeon accepting new patients.

Will my insurance still be accepted?

Sano Orthopedics is currently accepting most major insurance plans, which match those of Mid-America Orthopedics KC. If you have questions about your coverage, please call (816) 525-2840.